



## GS518 – Integrating External APIs with Logic Apps and Electronic Reporting

In a world of connected systems and compliance-driven automation, businesses often need to call **external APIs** to fetch authentication tokens, retrieve transaction statuses, or communicate with government gateways. Traditionally, this required custom development, but not anymore.

In this article, we'll show how to:

- Trigger an **Azure Logic App** from Dynamics 365 Finance
- Send a request with **custom headers and body** using Electronic Reporting (ER)
- Use **Electronic Messaging (EM)** to orchestrate the request-response lifecycle
- Parse and save the **API response** directly into D365 tables, no custom code

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### Step-by-Step Setup of Azure Logic App for Access Token Request

#### Scenario:

We want Dynamics 365 to send a secure API request to this Logic App to get an **access token**. The Logic App will:

- Check if the request contains correct **security headers**
- If yes, return a sample **token response**
- If no, return an **error message**

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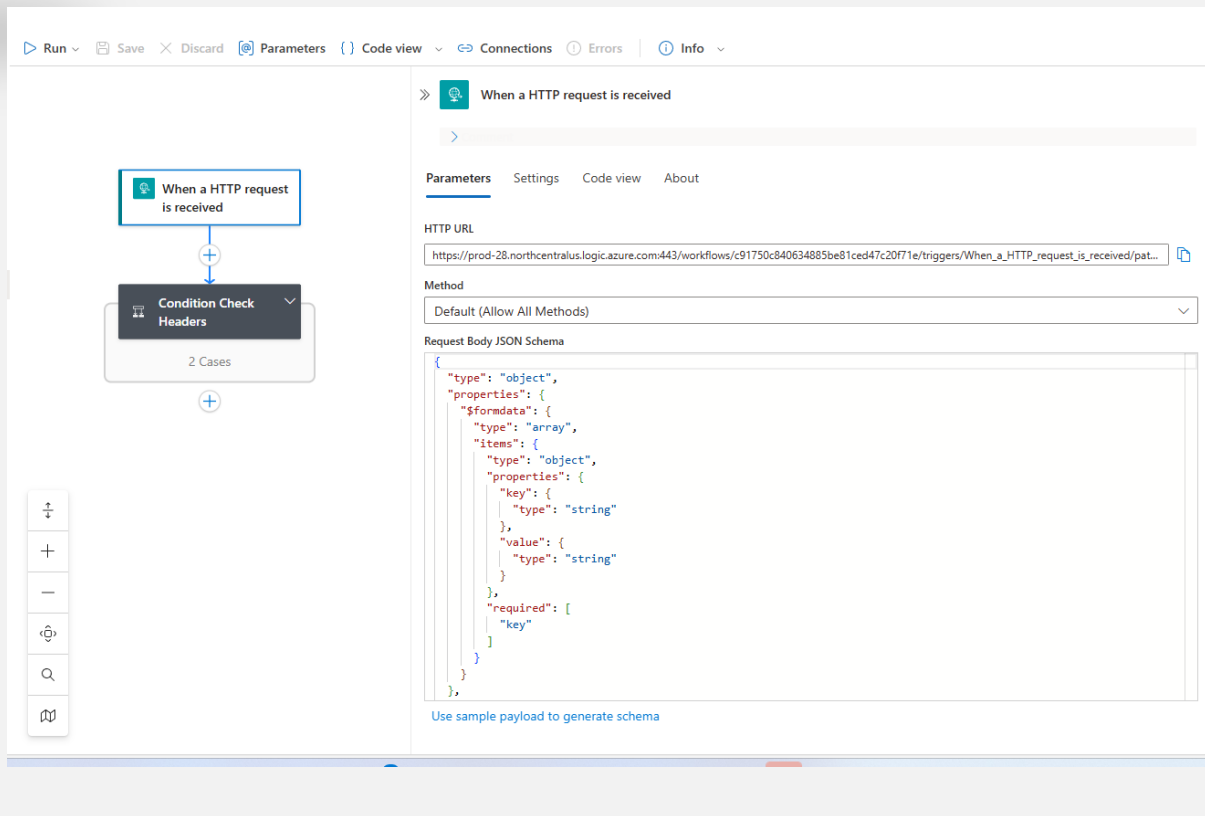
#### Step 1: When an HTTP request is received

##### Purpose:

This is the **trigger** that starts the Logic App. It waits for a request from an external system (like D365 or Postman).

##### Why it's needed:

You need an endpoint that Dynamics 365 can "call" to request a token.



## ☑ Step 2: Condition Check – Validate Headers

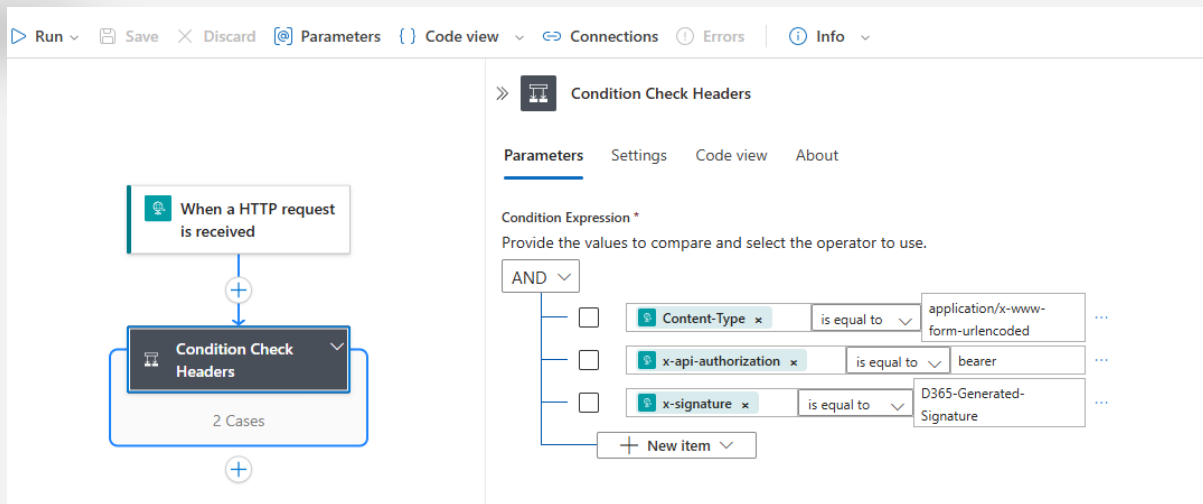
### 🔴 Purpose:

These checks whether the incoming request includes all four **mandatory headers**:

Header Name	Expected Value
Content-Type	application/x-www-form-urlencoded
x-api-authorization	bearer
x-signature	D365-Generated-Signature

### 💡 Why it's needed:

To make sure the request is coming from a **trusted source** and has **all required fields** for security and business logic.



### ✓ Step 3 (If Headers Are Valid): Return Token Response

#### 📌 Purpose:

If all headers match, the Logic App will respond with a **predefined JSON token**:

json

CopyEdit

```
{  
  "access_token": "12c3d4567-token-sample",  
  "scope": "am_application_scope default",  
  "token_type": "Bearer",  
  "expires_in": 2521  
}
```

#### 💡 Why it's needed:

This token can now be used by Dynamics 365 in further API requests, like submitting invoices or querying third-party services.



Return Token Response

Parameters Settings Code view About

Status Code \*

200

Headers

Content-Type application/json

Body

```
{
  "access_token": "eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJhbnR5cCI6IkpXVCJ9.eyJhbnR5cCI6IkpXVCJ9",
  "scope": "api.read api.write",
  "token_type": "Bearer",
  "expires_in": 3600
}
```

Advanced parameters

Showing 0 of 1 Show all

## ✖ Step 4 (If Headers Are Missing or Wrong): Return Error Response

### 📌 Purpose:

If any header is missing or incorrect, the Logic App returns an error like:

json

CopyEdit

```
{
  "error": "Invalid request headers"
}
```

### 💡 Why it's needed:

This prevents unauthorized or incorrect calls from proceeding.

Return Error Response

Parameters Settings Code view About

Status Code \*

400

Headers

Content-Type application/json

Body

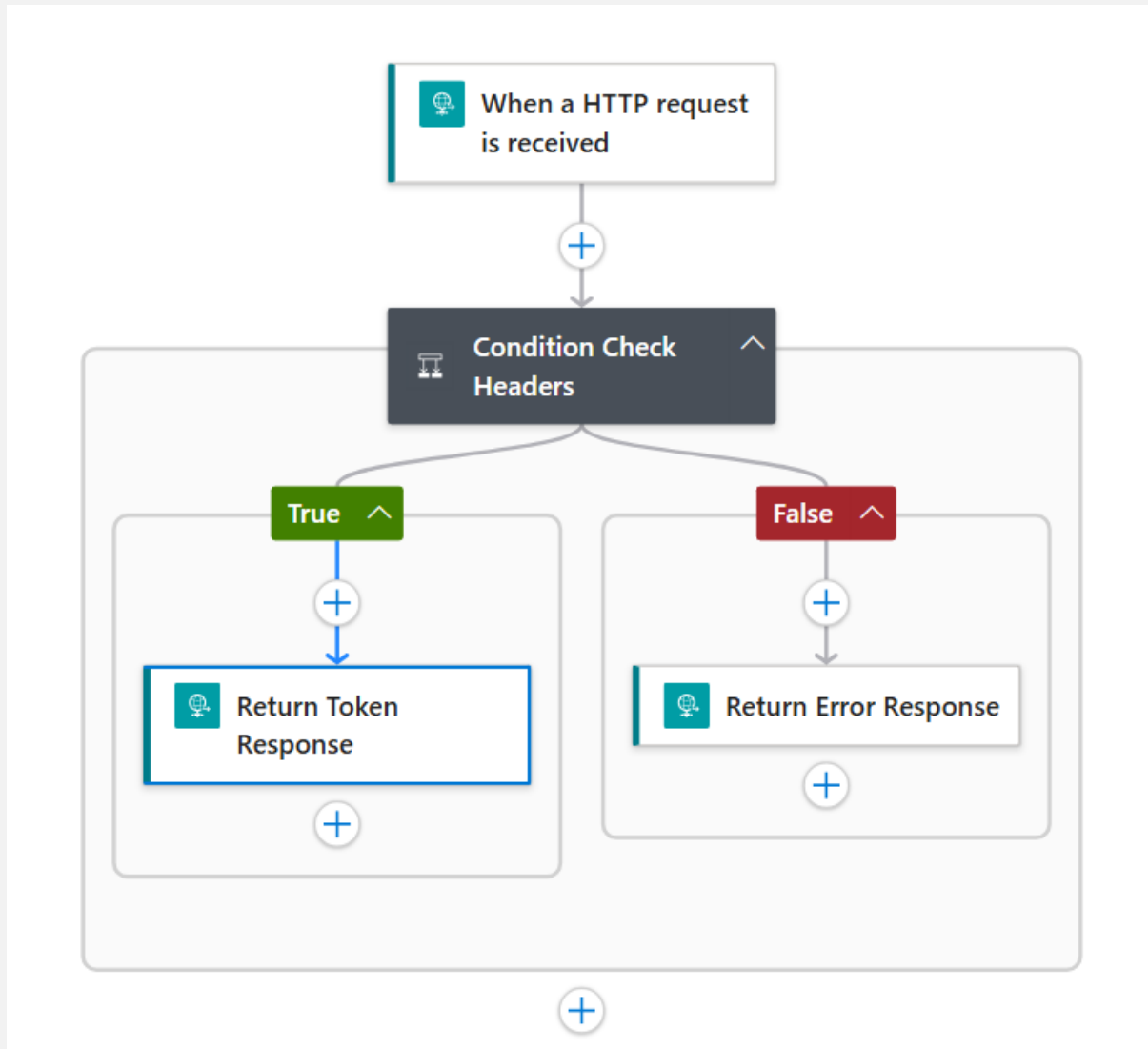
```
{
  "error": "Invalid request headers"
}
```

Advanced parameters

Showing 0 of 1 Show all Clear



## Final Logic app



### Step-by-Step Testing with Postman – Validate Logic App Response

After setting up your Azure Logic App it's time to test it using **Postman**. We'll simulate two scenarios:

#### Scenario 1: Valid Headers – Return Token Response

This test checks if the Logic App returns a token when the **correct headers** are provided.

#### Request Setup in Postman:

- **Method:** POST
- **URL:** Paste your Logic App HTTP endpoint URL

#### Request Headers:



Header Name	Value
Content-Type	application/x-www-form-urlencoded
x-api-authorization	bearer
x-signature	D365-Generated-Signature

The screenshot shows the Postman 'Headers' tab for a POST request. The URL is `https://prod-28.northcentralus.logic.azure.com:443/workflows/c91750c840634885be1ced47c2071e/triggers/When_a_HTTP_request_is_received/paths/invoke?api-version=2016-10-01&sp=%2Ftriggers%2FWhen_a_HTTP_request_is_received%2Frun&sv=1.0&sig=a8...`. The headers are:

Key	Value
User-Agent	PostmanRuntime/7.45.0
Accept	*
Accept-Encoding	gzip, deflate, br
Connection	keep-alive
Content-Type	application/x-www-form-urlencoded
x-api-authorization	bearer
x-signature	D365-Generated-Signature

#### Body (raw text):

grant\_type=Mutual

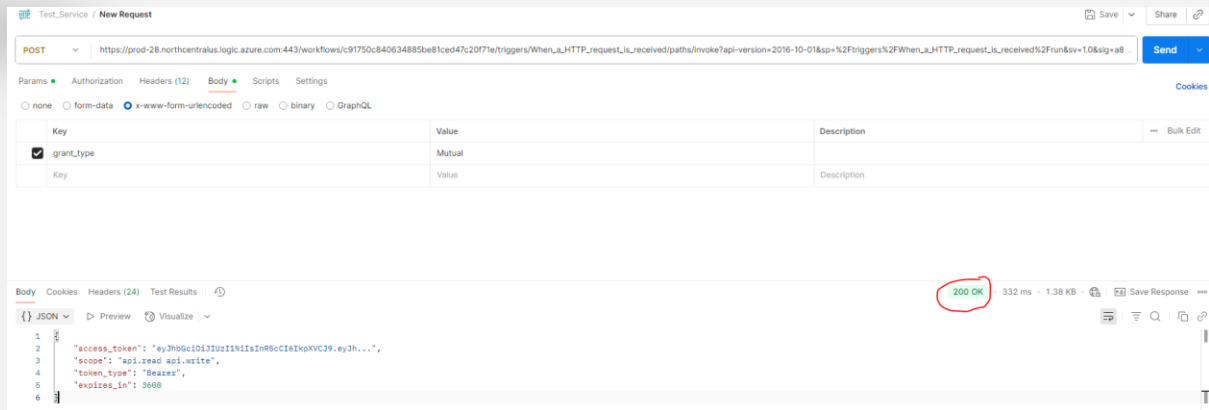
The screenshot shows the Postman 'Body' tab with 'x-www-form-urlencoded' selected. The body contains a single key-value pair:

Key	Value
grant_type	Mutual

#### Expected Response:

```
{
  "access_token": "eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJh...",
  "scope": "api.read api.write",
  "token_type": "Bearer",
  "expires_in": 3600
}
```

✓ This confirms that the Logic App validated the headers and returned the correct token.



### ✗ Scenario 2: Invalid Headers – Return Error Response

This test checks if the Logic App rejects the request when **headers are missing or wrong**.

#### 🔧 Change One Header:

For example, change x-api-authorization to:

makefile

CopyEdit

x-api-authorization: Bearer123 ← Incorrect value

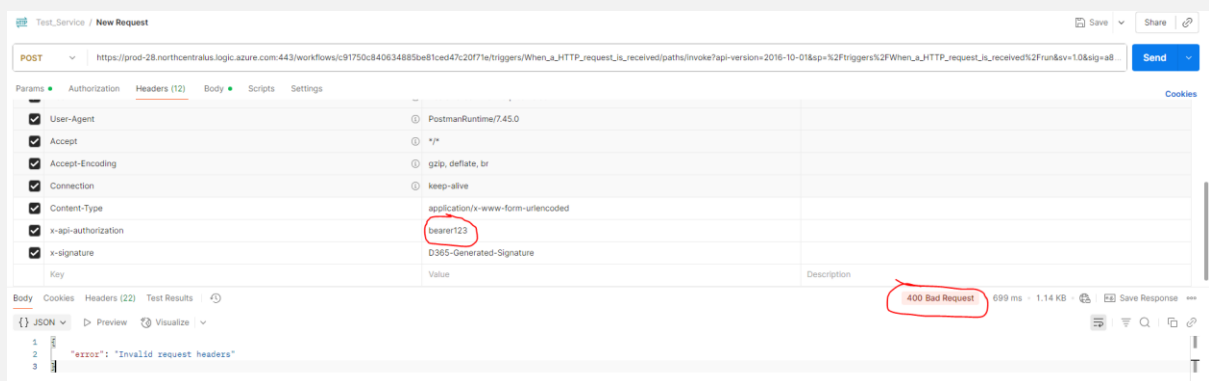
#### 🚨 Expected Error Response:

json

CopyEdit

```
{  
  "error": "Invalid request headers"  
}
```

🔔 This confirms the Logic App's security layer is working as expected.





## Integrating Logic App with D365FSCM Using ER and Electronic Messaging

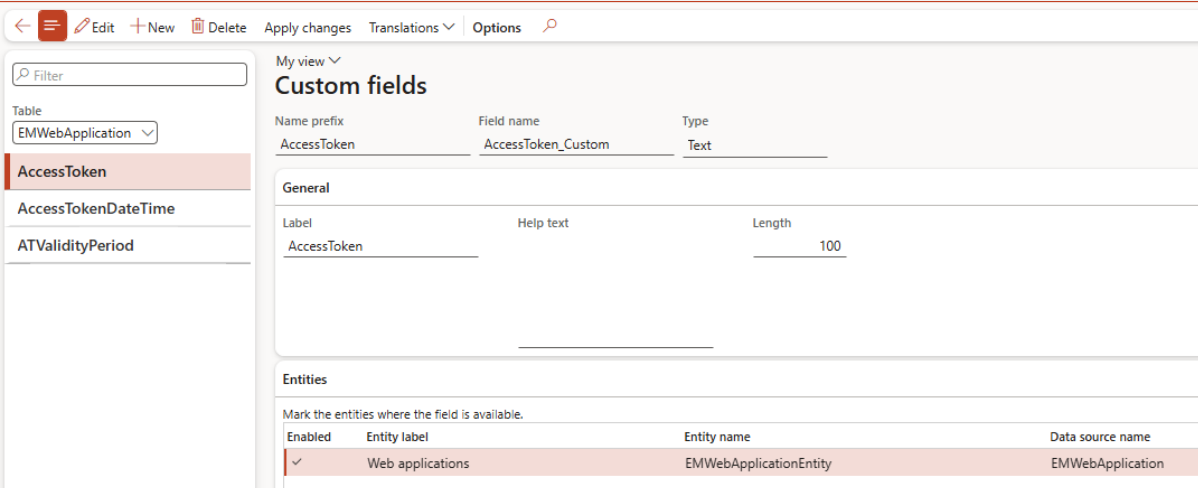
In this section, we'll walk through how to configure Dynamics 365 FSCM to **trigger your Logic App**, receive a **JSON token response**, and **store that response** in your system — all using standard **Electronic Reporting (ER)** and **Electronic Messaging (EM)**, with no X++ code.

We'll split it into 7 clear steps:

### Prerequisite

Create 3 custom fields with the same name. These fields have been used to capture Logic app response

#### AccessToken



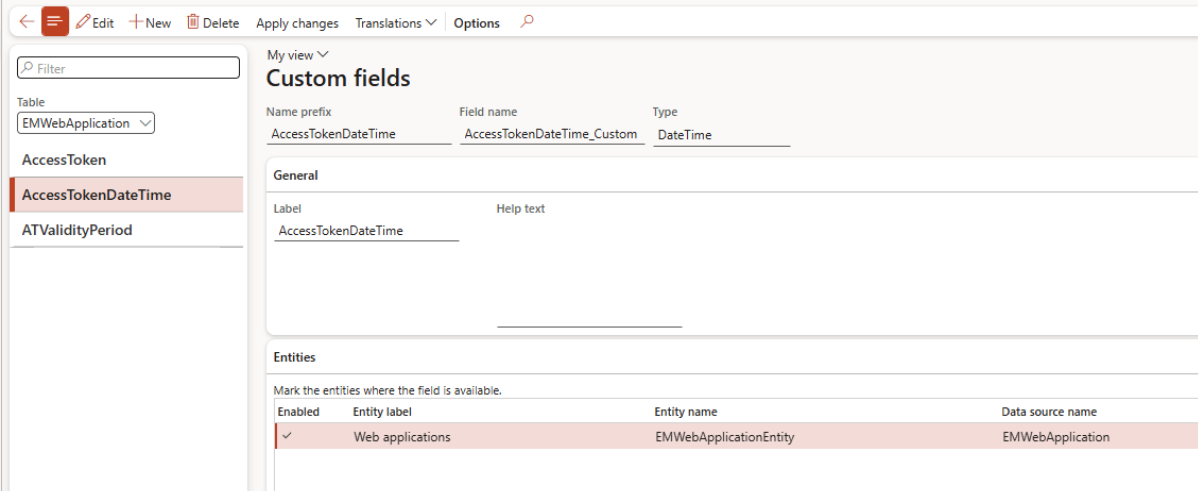
The screenshot shows the Dynamics 365 Custom Fields configuration page for the 'AccessToken' field. The left sidebar shows a list of tables with 'EMWebApplication' selected. The main area displays the 'Custom fields' configuration for 'AccessToken'. The 'General' tab is active, showing the field name 'AccessToken\_Custom' and type 'Text'. The 'Entities' section shows that the field is available for 'Web applications' with the entity name 'EMWebApplicationEntity' and data source name 'EMWebApplication'.

Name prefix	Field name	Type
AccessToken	AccessToken_Custom	Text

Label	Help text	Length
AccessToken		100

Enabled	Entity label	Entity name	Data source name
<input checked="" type="checkbox"/>	Web applications	EMWebApplicationEntity	EMWebApplication

#### AccessTokenDateTime



The screenshot shows the Dynamics 365 Custom Fields configuration page for the 'AccessTokenDateTime' field. The left sidebar shows a list of tables with 'EMWebApplication' selected. The main area displays the 'Custom fields' configuration for 'AccessTokenDateTime'. The 'General' tab is active, showing the field name 'AccessTokenDateTime\_Custom' and type 'DateTime'. The 'Entities' section shows that the field is available for 'Web applications' with the entity name 'EMWebApplicationEntity' and data source name 'EMWebApplication'.

Name prefix	Field name	Type
AccessTokenDateTime	AccessTokenDateTime_Custom	DateTime

Label	Help text
AccessTokenDateTime	

Enabled	Entity label	Entity name	Data source name
<input checked="" type="checkbox"/>	Web applications	EMWebApplicationEntity	EMWebApplication

#### ATValidityPeriod





My view **Custom fields**

Name prefix: ATValidityPeriod    Field name: ATValidityPeriod\_Custom    Type: Number

**General**

Label: ATValidityPeriod    Help text:

**Entities**

Mark the entities where the field is available.

Enabled	Entity label	Entity name	Data source name
<input checked="" type="checkbox"/>	Web applications	EMWebApplicationEntity	EMWebApplication

These fields are added on Web application screen

My view **Web applications**

Application name: API Auth Setup    Description: Used for authentication setu...

**General**

**REQUEST PARAMETERS**

Base URL: https://apim-yp-dev.azure-a...    Authorisation URL path: https://apim-yp-dev.azure-a...    Token URL path: https://apim-yp-dev.azure-a...    Redirect URL:

WARNING: Third party services or other services that you configure here do not require certification and they might not meet Microsoft privacy standards. You should review each service's privacy documentation and work with each service provider to learn more about each service's provided level of compliance. You are responsible for ensuring that these services meet your security, privacy and legal standards. You bear the risk of using it. Microsoft gives no express warranties, guarantees or conditions. It is strongly recommended that you use only services that provide secure and authorised connections (https://).

Access token receipt date and time: 08/08/2025 21:09:00

Access token validity period (sec): 3600

AccessToken: eyJhbGciOiJIUzI1NiIsInR5cCI6I...

AccessTokenDateTime:

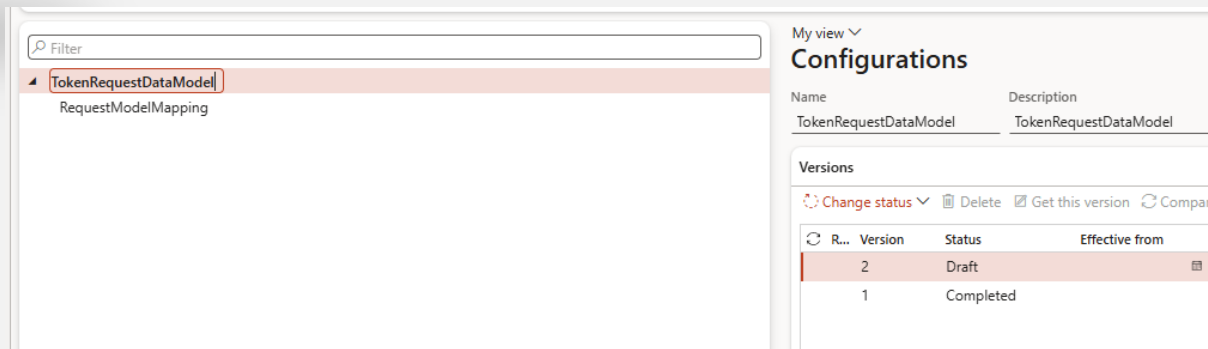
ATValidityPeriod: 0

## 1. ER Formats

Download and Import all configuration in your environment - [Download ER Configurations](#)

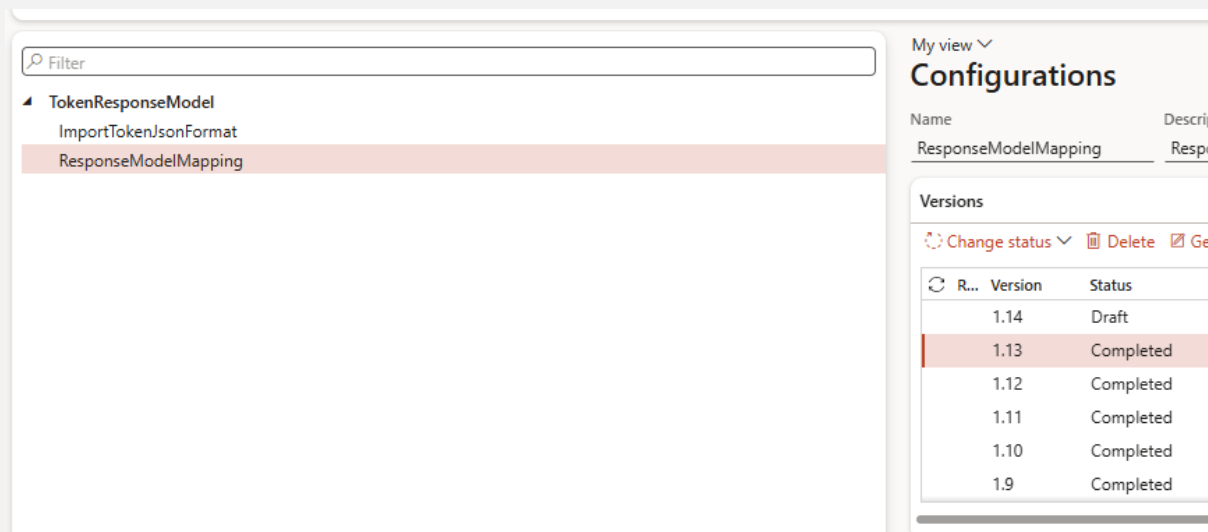
### Export Configuration

Defines the JSON request (headers, body) that D365FSCM will send to the Logic App. Following configurations are in above location so make sure you import them



## Import Configuration

Defines how the JSON response from the Logic App will be read and mapped into D365 tables. Following configurations are in above location so make sure you import them



## 2. Electronic Message Statuses

Tracks each stage of the process. Helps monitor progress and troubleshoot errors.

Message status	Description	Response type	Message item status	Allow delete
Error_Request_Format	Common error in request body	Technical error		Yes
Error_Response_Import	Failed to read/import API response	Technical error		Yes
Error_Sending_Request	Error while sending token request	Technical error		Yes
Token_Request_Created	Message created but not sent yet	Successfully executed		Yes
Token_Request_Sent	Request sent to API successfully	Successfully executed		No
Token_Response_Received	Response file has been received	Successfully executed		No



Token_Saved_To_Database	Token stored successfully	Successfully executed	No
-------------------------	---------------------------	-----------------------	----

Message statuses

Standard view \* ▾

Filter

Message status	Description	Response type	Message item status	Allow delete
Error_Request_Format	Common error in request body	Technical error		✓
Error_Response_Import	Failed to read/import API response	Technical error		✓
Error_Sending_Request	Error while sending token request	Technical error		✓
Token_Request_Created	Message created but not sent yet	Successfully executed		✓
Token_Request_Sent	Request sent to API successfully	Successfully executed		
Token_Response_Received	Response file has been received	Successfully executed		
Token_Saved_To_Database	Token stored successfully	Successfully executed		

### 3. Electronic Message Processing Actions

Breaks the process into smaller tasks: create the message, generate request, call the Logic App, and import the response.

Electronic Message Actions	Purpose / Description
Create Token Request	Step to create the message
Generate Request Body	Step to build the JSON body
Import Token Response	Reads and saves response data
Send Request to API	Calls Logic App endpoint (Web Service Action)

Filter

Create Token Request  
Step to create the message

Generate Request Body  
Step to build the JSON body

Import Token Response  
Reads and saves response data

Send Request to API  
Calls Logic App endpoint (Web Service...)

My view ▾

Message processing actions

Action Description

Create Token Request Step to create the message

General

Action type

Create message

Result statuses

+ Add - Remove

Message status	Description	Response type	Message item status
Token_Request_Created	Message created but not sent yet	Successfully executed	



←

≡

Edit

+ New

Delete

Options

🔍

Filter

Create Token Request

Step to create the message

Generate Request Body

Step to build the JSON body

Import Token Response

Reads and saves response data

Send Request to API

Calls Logic App endpoint (Web Service...

My view

Message processing actions

Action

Description

Generate Request Body

Step to build the JSON body

General

Action type

Electronic reporting export m...

Message item type

Format mapping

RequestModelMapping

Show dialogue

No

File name

RequestBody

Initial statuses

+ Add

Remove

Message status

Description

Message item status

Token\_Request\_Created

Message created but not sent yet

Result statuses

+ Add

Remove

Message status

Description

Response type

Message item status

Token\_Request\_Sent

Request sent to API successfully

Successfully executed

Error\_Sending\_Request

Error while sending token request

Technical error

←

≡

Edit

+ New

Delete

Options

🔍

Filter

Create Token Request

Step to create the message

Generate Request Body

Step to build the JSON body

Import Token Response

Reads and saves response data

Send Request to API

Calls Logic App endpoint (Web Service...

My view

Message processing actions

Action

Description

Import Token Response

Reads and saves response data

General

Action type

Electronic reporting import

Message item type

Model mapping

ResponseMo... Y\_ImportMo...

Use ER Source

No

Initial statuses

+ Add

Remove

Message status

Description

Message item status

Token\_Response\_Received

Response file has been received

Result statuses

+ Add

Remove

Message status

Description

Response type

Message item status

Token\_Saved\_To\_Database

Token stored successfully

Successfully executed

Error\_Response\_Import

Failed to read/import API response

Technical error



Action	Description
Send Request to API	Calls Logic App endpoint (W...

General						
Action type	Message item type	Format mapping for URL path	Web service	File name to send	File name	Attach files to source documents
Web service			Token API Endpoint		AccessToken.json	No

Initial statuses		
Message status	Description	Message item status
Token_Request_Sent	Request sent to API successfully	

Result statuses			
Message status	Description	Response type	Message item status
Token_Response_Received	Response file has been received	Successfully executed	
Error_Request_Format	Common error in request body	Technical error	

## 4. Electronic Message Processing (Pipeline)

The full execution pipeline – defines the sequence of actions from start to finish so the process runs in the right order.

Action	Description	Run separately	Action type
Create Token Request	Step to create the message	No	Create message
Generate Request Body	Step to build the JSON body	No	Electronic reporting e
Send Request to API	Calls Logic App endpoint (Web Service Action)	No	Web service
Import Token Response	Reads and saves response data	No	Electronic reporting in

Action	Description	Run separately	Inseparable sequences	Action type	Message item	Initial message statuses	Result message statuses
Create Token Request	Step to create the message	No		Create message		Token_Request_Created	Token_Request_Created
Generate Request Body	Step to build the JSON body	No		Electronic reporting export m...		Token_Request_Created; Token_Request_Sent	Error_Sending_Request; Token_Request_Sent
Send Request to API	Calls Logic App endpoint (Web Service Action)	No		Web service		Token_Request_Sent	Error_Request_Format; Token_Response_Received
Import Token Response	Reads and saves response data	No		Electronic reporting import		Token_Response_Received	Error_Response_Import; Token_Saved_To_Database

## 5. Configure Web Service (Secure connection to Webservices)

Stores the Logic App endpoint and connection details, ensuring secure HTTPS calls from D365FSCM.



My view ▾  
**Web service settings**

Web service: Token API Endpoint      Description: Web service setup to call Log...

---

**General**

Copy base URL

Internet address: <https://apim-yp-dev.azure-a...>

Web application: API Auth Setup      Use proxy server: ☐ No

Key Vault certificate:      Use advanced parameters: ☐ No

WARNING: Third party services or other services that you configure here do not require certification and they might not meet Microsoft privacy standards. You should review each service's privacy documentation and work with each service provider to learn more about each service's provided level of compliance. You are responsible for ensuring that these services meet your security, privacy and legal standards. You bear the risk of using it. Microsoft gives no express warranties, guarantees or conditions. It is strongly recommended that you use only services that provide secure and authorised connections (https://).

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**Request parameters**

The response type – XML: <input type="radio"/> No	Request method: POST	Request headers:	Accept:	Accept encoding:	Content type: application/x-www-form-urle...	Successful response code: 200
						Additional successful response c...
						Request headers format mapping: <a href="#">RequestModelMapping</a>

## 6. Web Application (Auth2.0)

Holds credentials and authentication settings (e.g., OAuth 2.0 parameters) needed to communicate with the API securely.

< Edit +New Delete Get authorisation code Obtain access token Refresh access token Options

Filter

**API Auth Setup**

My view ▾  
**Web applications**

Application name: API Auth Setup      Description: Used for authentication setu...

---

**General**

**REQUEST PARAMETERS**

Base URL: <a href="https://apim-yp-dev.azure-a...">https://apim-yp-dev.azure-a...</a>	Authorisation URL path:	Token URL path: <a href="https://apim-yp-dev.azure-a...">https://apim-yp-dev.azure-a...</a>	Redirect URL:
---	-------------------------	---	---------------

WARNING: Third party services or other services that you configure here do not require certification and they might not meet Microsoft privacy standards. You should review each service's privacy documentation and work with each service provider to learn more about each service's provided level of compliance. You are responsible for ensuring that these services meet your security, privacy and legal standards. You bear the risk of using it. Microsoft gives no express warranties, guarantees or conditions. It is strongly recommended that you use only services that provide secure and authorised connections (https://).

Access token receipt date and time: 08/08/2025 21:09:00

Access token validity period (sec): 3600

AccessToken: eyJhbGciOiJIUzI1NiIsInR5cCI6I...

AccessTokenDateTime:

ATValidityPeriod: 0

**AUTHORISATION PARAMETERS**

Client ID:	Client secret:	Server token:
------------	----------------	---------------

**ACCESS TOKEN DETAILS**

Granted scope:	Access token will expire in: 0 days, 0 hours, 0 minutes
----------------	---

**ELECTRONIC REPORTING PARAMETERS**

Authorisation format mapping:	Import token model mapping:
-------------------------------	-----------------------------

**WEB REQUEST PARAMETERS**

Accept: application/json	Content type: application/x-www-form-urle...
--------------------------	--

Add Web applications supplementary headers

Header	Description	Value
x-api-authorization	bearer	bearer



x-signature      D365-Generated-Signature      D365-Generated-Signature

Filter

API Auth Setup

My view **Web applications**

Application name	Description
API Auth Setup	Used for authentication setu...

General

Security roles

Action log

Supplementary headers

+ Add - Remove

Header	Description	Value
x-api-authorization	bearer	bearer
x-signature	D365-Generated-Signature	D365-Generated-Signature

## 7. Electronic Message (Container)

The working record for each API call – stores request, response, logs, and attachments for audit and troubleshooting.

Save Run processing Options

Filter

Access Token API

Electronic messages

Messages

Token stored successfully | Token\_Saved\_To\_Database | Successfully executed

Message	Description	Message status	From date	To date	Processing	Description	Message item status
MTD-002951		Token_Saved_To_Database			Access Token API	Token stored successfully	

Action log

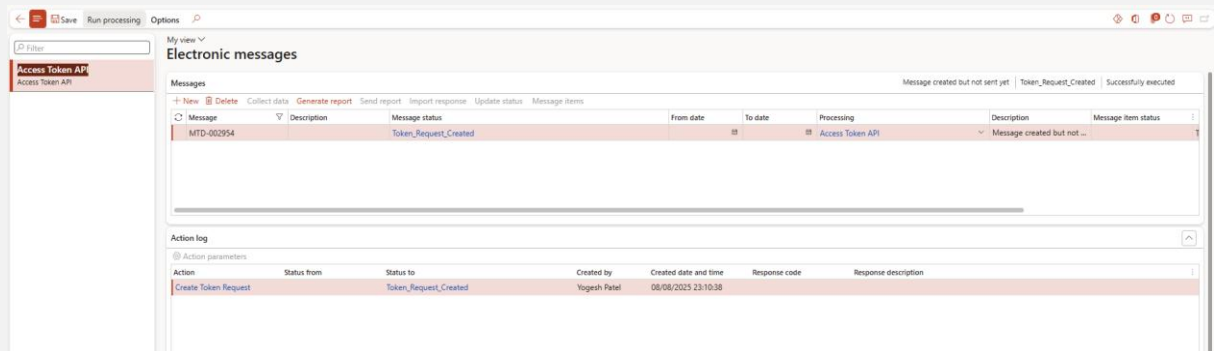
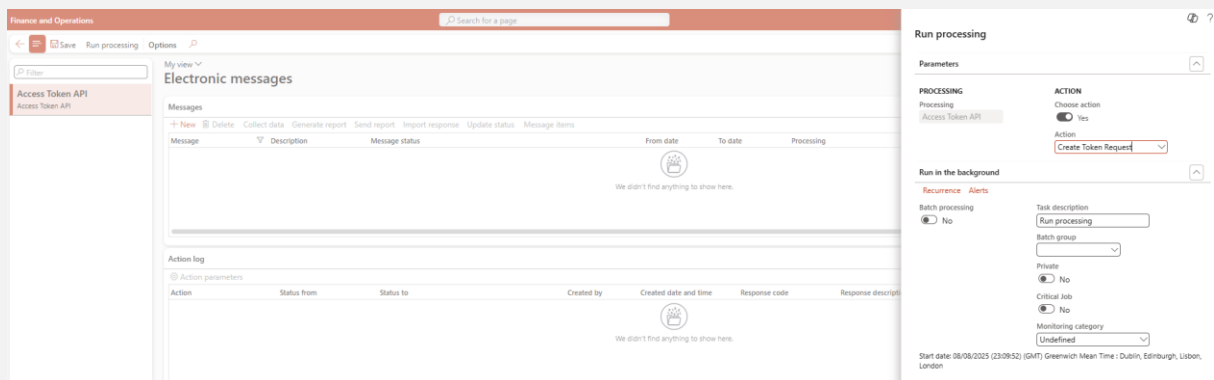
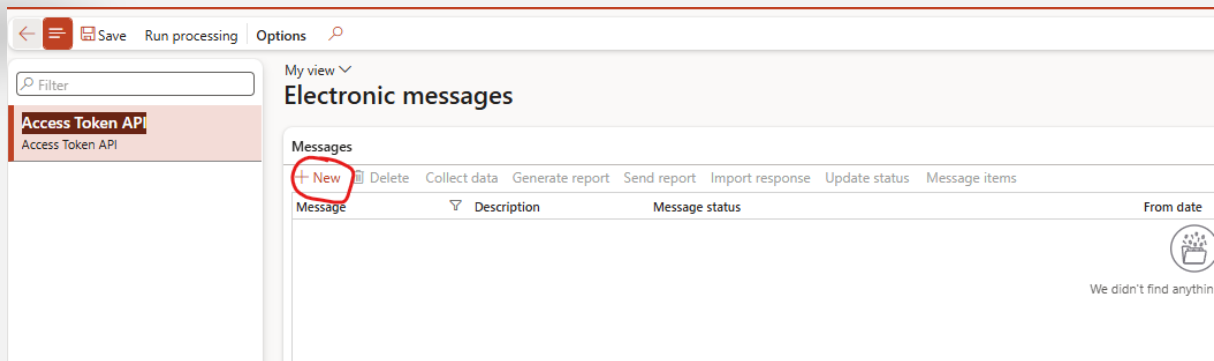
Action	Status from	Status to	Created by	Created date and time	Response code	Response description
Create Token Request		Token_Request_Created	Yogesh Patel	08/08/2025 20:25:45		
Generate Request Body	Token_Request_Created	Token_Request_Sent	Yogesh Patel	08/08/2025 20:26:12		
Send Request to API	Token_Request_Sent	Token_Response_Received	Yogesh Patel	08/08/2025 20:26:59		
Import Token Response	Error_Response_Import	Token_Saved_To_Database	Yogesh Patel	08/08/2025 20:28:44		eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJ...

### Step-by-Step Testing with Electronic Message – Validate Logic App Response

Run the pipeline inside D365FSCM to send a request to the Logic App, retrieve the JSON token, and confirm it's stored in your web application table. If the Logic App returns an error (e.g., wrong headers), the EM log will capture it for review.

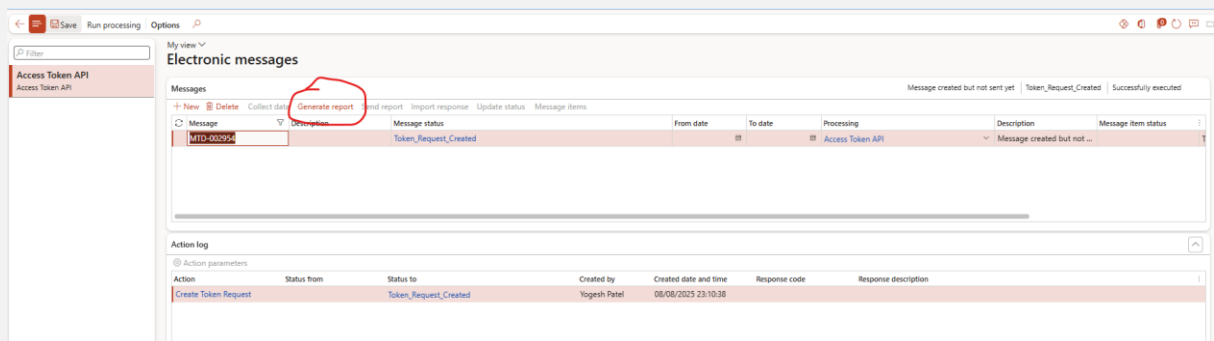
### Create New

Creates a new electronic message record to start a fresh process



## Generate Report

Runs the linked **ER export format** to build the request file or data payload (JSON) that will be sent out.







Finance and Operations

Running electronic message processing: Operation completed

My view

Electronic messages

Messages

Message	Description	Message status	From date	To date	Processing
MTD-002954	Token_Request_Created				Access Token API

Action log

Action	Status from	Status to	Created by	Created date and time	Response code	Response description
Create Token Request		Token_Request_Created	Yogesh Patel	08/08/2025 23:10:38		

Message additional fields

Field name	Description	Field value
------------	-------------	-------------

Run processing

Parameters

PROCESSING

Processing: Access Token API

ACTION

Choose action: ☒ Yes

Action: Generate Request Body

Records to include

Filter

ELECTRONIC MESSAGES

Message: MTD-002954

Run in the background

Recurrence: Alerts

Batch processing: ☒ No

Task description: Run processing

Batch group:

Private: ☒ No

Critical job: ☒ No

Monitoring category: Undefined

Start date: 08/08/2025 (23:11:58) (GMT) Greenwich Mean Time : Dublin, Edinburgh, Lisbon, London

Running electronic message processing: Operation completed

My view

Electronic messages

Messages

Message	Description	Message status	From date	To date	Processing	Description	Message item status
MTD-002954	Token_Request_Sent				Access Token API	Request sent to API succe...	

Action log

Action	Status from	Status to	Created by	Created date and time	Response code	Response description
Create Token Request		Token_Request_Created	Yogesh Patel	08/08/2025 23:10:38		
Generate Request Body	Token_Request_Created	Token_Request_Sent	Yogesh Patel	08/08/2025 23:12:25		

RequestBody.txt

Archivo

Electronic messages log

My view

Attachments for Electronic messages log - Message: MTD-002954, Generate Request Body

Description: RequestBody.txt

Type: Archivo

Attached: ☒ Yes

General

DETAILS

Notes

Created by: Yogesh Patel

Created date and time: 08/08/2025 23:12:26

Restriction: Internal

Attachment

FILE INFORMATION	File type	FILE LOCATION
File name: RequestBody	File type: txt	File location:
	Original file name: RequestBody.txt	

Preview

```
{"x-api-authorization": "bearer", "x-signature": "D365-Generated-Signature"}grant_type=Mutual
```



## Send Report

Sends the generated request file to the connected web service or endpoint (Logic Apps in this case).

The screenshot shows the 'Electronic messages' interface. The 'Messages' table has one row with Message ID 'MTD-002954', Description 'Token\_Request\_Sent', and Message status 'Token\_Request\_Sent'. The 'Action log' table shows the following actions:

Action	Status from	Status to	Created by	Created date and time	Response code	Response description
Create Token Request		Token_Request_Created	Yogesh Patel	08/08/2025 23:10:38		
Generate Request Body	Token_Request_Created	Token_Request_Sent	Yogesh Patel	08/08/2025 23:12:25		

The 'Run processing' dialog box is open, showing the 'Parameters' tab. The 'ACTION' dropdown is set to 'Send Request to API'. The 'Records to include' section shows the message 'MTD-002954'. The 'Run in the background' section has 'Batch processing' set to 'No' and 'Task description' set to 'Run processing'.

The screenshot shows the 'Electronic messages' interface after the 'Send report' action. The 'Messages' table now has two rows: 'Token\_Request\_Sent' and 'Token\_Response\_Received'. The 'Action log' table shows the following actions:

Action	Status from	Status to	Created by	Created date and time	Response code	Response description
Create Token Request		Token_Request_Created	Yogesh Patel	08/08/2025 23:10:38		
Generate Request Body	Token_Request_Created	Token_Request_Sent	Yogesh Patel	08/08/2025 23:12:25		
Send Request to API	Token_Request_Sent	Token_Response_Received	Yogesh Patel	08/08/2025 23:15:03		

←

≡

↩ Edit

+ New

🗑 Delete

↗ Open

📖 View history

🏷 Created by

⚙ Settings

🔍 References

🌐 Lasernet

⚙ Options

🔍

🔍 Filter

AccessToken.json

Archivo

Electronic messages log

Actual URL

Nota

Electronic messages log

My view

Attachments for Electronic messages log - Message: MTD-002954, Send Request to API

Description	Type	Attached
AccessToken.json	Archivo	<input checked="" type="checkbox"/> Yes

Restriction

Internal

Attachment

FILE INFORMATION	FILE LOCATION
File name	File location
AccessToken	
Original file name	
AccessToken.json	

Preview

## Verify Logic app trigger

Check Logic app run. Above access token received from Logic app

**Test\_Service | Run history** ☆ ...

Logic app

Search ○ << Refresh

Overview  
Activity log  
Access control (IAM)  
Tags  
Diagnose and solve problems  
Resource visualizer  
Development Tools  
  Logic app designer  
  </> Logic app code view  
  Logic app templates  
**Run history**  
Versions

All Start time later than  
08/08/2025 23:00:00

Search to filter items by identifier

Status	Start time	Identifier	Duration	Static Results
✓ Succeeded	08/08/2025, 23:15	08584469155815925514656067392CU02	261 Milliseconds	

Home > Logic apps > Test\_Service | Run history <<

Logic app

Search

Refresh

Overview

Activity log

Access control (IAM)

Tags

Diagnose and solve problems

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Quick start guides

Settings

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Automation

Help

All

Start time later than

06/06/2025 23:00:00

Search to filter items by identifier

Start time

Duration

06/06/2025, 23:15

261 Milliseconds

Test\_Service

Run details

Resubmit

Edit

Cancel run

Refresh

Info

When a HTTP request is received

Condition Check Headers

Return Token Response

Return Token Response

Submit from this action

Parameters Settings Code view About

Inputs

Status Code

200

Headers

Key	Value
Content-Type	application/json

Body

```
{
  "access_token": "eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVC99.eyJ3b...",
  "scope": "api.read api.write",
  "token_type": "Bearer",
  "expires_in": 3600
}
```

Outputs

No outputs



## Import Response

Runs the linked **ER import format** to read the incoming response file from the web service and store the results in D365 tables for tracking or further processing.

The screenshot displays the Dynamics 365 interface for the 'Access Token API' entity. The 'Electronic messages' section is active, showing a table of messages. The 'Import response' button is highlighted with a red circle. Below the messages table is an 'Action log' table. The 'Run processing' dialog is open on the right, showing parameters for the 'Import Token Response' action. The dialog includes sections for 'Records to include' and 'Run in the background'.

Message	Description	Message status	From date	To date	Processing
MTD-002954		Token_Response_Received			Access Token API

Action	Status from	Status to	Created by	Created date and time	Response code	Response description
Create Token Request		Token_Request_Created	Yogesh Patel	08/08/2025 23:10:38		
Generate Request Body	Token_Request_Created	Token_Request_Sent	Yogesh Patel	08/08/2025 23:12:25		
Send Request to API	Token_Request_Sent	Token_Response_Received	Yogesh Patel	08/08/2025 23:15:03		

**Run processing**

Parameters

PROCESSING  
Access Token API

ACTION  
Choose action  
Yes  
Import Token Response

Records to include  
Filter  
ELECTRONIC MESSAGES  
Message  
MTD-002954

Run in the background  
Recurrence Alerts  
Batch processing  
No  
Task description  
Run processing  
Batch group  
Private  
No  
Critical job  
No  
Monitoring category  
Undefined

Start date: 08/08/2025 (23:19:21) (GMT) Greenwich Mean Time: Dublin, Edinburgh, Lisbon, London

Token stored successfully | Token\_Saved\_To\_Database | Successfully executed

Message	Description	Message status	From date	To date	Processing	Description	Message item status
MTD-002951		Token_Saved_To_Database			Access Token API	Token stored successfully	
MTD-002952		Error_Response_Import			Access Token API	Failed to read/import API...	
MTD-002953		Token_Saved_To_Database			Access Token API	Token stored successfully	
MTD-002954		Token_Saved_To_Database			Access Token API	Token stored successfully	

Action	Status from	Status to	Created by	Created date and time	Response code	Response description
Create Token Request		Token_Request_Created	Yogesh Patel	08/08/2025 23:10:38		
Generate Request Body	Token_Request_Created	Token_Request_Sent	Yogesh Patel	08/08/2025 23:12:25		
Send Request to API	Token_Request_Sent	Token_Response_Received	Yogesh Patel	08/08/2025 23:15:03		
Import Token Response	Error_Response_Import	Token_Saved_To_Database	Yogesh Patel	08/08/2025 23:19:37		eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJ...



Finance and Operations

Search for a page

Filter

RequestBody.txt  
Archivo  
Electronic messages

AccessToken.json  
Archivo  
Electronic messages

My view

### Attachments for Electronic messages - Message: MTD-002954, Token\_Saved\_To\_Database

Description: RequestBody.txt    Type: Archivo    Attached: Yes

**General**

**DETAILS**

Notes

**CREATE**

Created by: Yogesh Patel

Created date and time: 08/08/2025 23:12:25

Restriction: Internal

**Attachment**

FILE INFORMATION	File type	FILE LOCATION
File name: RequestBody	File type: txt	File location:
Original file name: RequestBody.txt		

**Preview**

```
{ "x-api-authorization": "bearer", "x-signature": "D365-Generated-Signature" } grant_type=Mutual
```

Filter

API Auth Setup

My view

### Web applications

Application name: API Auth Setup    Description: Used for authentication setup...

**General**

**REQUEST PARAMETERS**

Base URL: <https://apim-yp-dev.azure-a...>    Authorisation URL path:    Token URL path: <https://apim-yp-dev.azure-a...>    Redirect URL:

WARNING: Third party services or other services that you configure here do not require certification and they might not meet Microsoft privacy standards. You should review each service's privacy documentation and work with each service provider to learn more about each service's provided level of compliance. You are responsible for ensuring that these services meet your security, privacy and legal standards. You bear the risk of using it. Microsoft gives no express warranties, guarantees or conditions. It is strongly recommended that you use only services that provide secure and authorised connections (https://).

Access token receipt date and time: 08/08/2025 23:20:15

Access token validity period (sec): 3600

AccessToken: eyJhbGciOiJIUzI1NiIsInR5cCI6I...

AccessTokenDateTime:

ATValidityPeriod: 0

**AUTHORISATION PARAMETERS**

Client ID:    Client secret:    Server token:

**ACCESS TOKEN DETAILS**

Granted scope:    Access token will expire in: 0 days, 0 hours, 58 minutes

**ELECTRONIC REPORTING PARAMETERS**

Authorisation format mapping:    Import token model mapping:

**WEB REQUEST PARAMETERS**

Accept: application/json    Content type: application/x-www-form-url...

Azure Logic app trigger link. Note - I used API management to shorten link as Dynamics has field length limit



## How It All Works at Runtime

1. **User runs processing** from the EM workspace
2. **Request body and headers** are generated by ER
3. **Logic App is triggered**, returns response JSON
4. **Response is parsed**, token stored in D365
5. **Logs are created**, status is updated, attachments stored



## Best Practices & Recommendations

Area	Best Practice
Security	Secure Logic App with OAuth or header-based key
Token expiry	Use expires_in to trigger future token refresh
Reusability	Centralize token storage in EMWebApplication table
Environments	Use parameterized Logic App URLs per environment
Audit trail	Always write logs to BusinessDocumentExecutionResultLog or attachments



## Real-World Scenarios

- Fetch **access tokens** from customs or banking APIs
- Submit **invoice batches** to invoicing platforms with signed headers
- Call **tax rate services** or **validation engines** via Logic Apps
- Push data into **external audit or fraud detection APIs**



## Coming Up Next


In **GS519 – Managing Errors, Logs, and Submission History in Globalization Studio**, we'll explore how to track, troubleshoot, and resolve issues that arise during document submission—using real examples like Spain's FACE and SII submissions.

You'll learn how to:

- Read pipeline logs and error messages
- Analyze submission results and trace failures



- Export logs for audit purposes
- Retry or reprocess failed transactions

 Continue reading: [GS519 – Logs and Troubleshooting](#) →